**Session Title:** Reducing Risks Related to Quality of Care

**Presentation Date:** 4/9/2024

**Presented By:**

Shelly Maffia MSN, MBA, RN, LNHA, QCP, CHC, CLNC, CPC

**Contact Person:**

Proactive Medical Review and Consulting [kayla@proactiveltcexperts.com](mailto:kayla@proactiveltcexperts.com)

**Course Description**:

In this session, we will delve into the critical issue of quality of care in nursing homes. We'll explore strategies to prevent quality of care related citation. Learn how to assess the risk and implement effective safeguards to prevent quality of care related immediate jeopardy citations.

**Learning Objectives**

1. Understand the regulatory requirements related to quality of care.
2. Identify the key components of quality of care.
3. Learn effective strategies to prevent quality of care citation.
4. Review recent immediate jeopardy situations related to quality of care for real-world insights.

**Course Content**

15 min: Overview of quality of care regulatory requirements

15 min: Review of Immediate Jeopardy Cases related to quality of care with key takeaways and best practices

15 min: Key components of quality care

15 min: Quality of care citation prevention strategies

**Target Audience**: Directors of Nursing, Nursing Leadership, QA Directors, Compliance Staff, Department Heads, Nursing Home Administrators

**Instructional Level:** Intermediate

**Program Length:** 1 hour