MEMBER VALUE
FY 2013-2014
Unified Voice for Healthcare

Kaiser Permanente - Honolulu

Rehabilitation Hospital of the Pacific

Hale Makua

Castle Medical Center

HOSPITALS ► HOME INFUSION ► MEDICAL AND NURSING SCHOOLS ► DURABLE MEDICAL EQUIPMENT SUPPLIERS ► BLOOD BANK ► HOME HEALTH ► CASE MANAGEMENT ► STATEWIDE EMERGENCY OPERATIONS ► LONG TERM CARE ► HOME CARE ► ASSISTED LIVING ► HOSPICE ► LABORATORY
During the 2014 Legislative Session, HAH was more active than ever.

Passed 8 bills from the priority package
- Act 123 Hospital Sustainability Program
- Act 124 Nursing Facility Sustainability Program
- Act 125 Home Care Licensing
- Act 156 Mental Health Discharge
- Act 111 Emergency Management
- Act 159 Telehealth
- Act 154 Provider Orders for Life-Sustaining Treatment (POLST)
- Act 046 Advanced Practice Registered Nurses; Licensure

Defeated 5 critical bills

Lobbied and testified on 55 measures
National Legislation

During the 2013-14 fiscal year, HAH advocated in Washington DC on a number of issues critical to Hawaii healthcare provider organizations, including:

- Behavioral Health Information Technology Act of 2013
- Reasonable RAC Guidelines
- Therapy Caps Reform
- Improving Access to Medicare Coverage Act of 2013
- Medicare Access to Rehabilitation Services Act of 2013
- Creating Access to Rehabilitating for Every Senior (CARES) Act of 2013
- Medicare Audit Improvement Act of 2013
- DSH Reduction Relief Act of 2013
- Two-Midnight Rule Coordination and Improvement Act of 2014
- Protecting Access to Rural Therapy Services Act
- Critical Access Hospital Relief Act
- Repeal of Prior Authorization for Hospice Part D
- Establishing Beneficiary Equity in the Hospital Readmission Program Act
- Home Health Care Planning Improvement Act of 2013
- Fostering Independence Through Technology Act of 2013
- Hospice Evaluation and Legitimate Payment (HELP) Act of 2013
- Medicare Home Health Rebasing Relief and Reassessment Act
- Medicare DMEPOS Market Pricing Program Act of 2013
- VA Provider Agreement
Thanks to quality program initiatives, HAH’s hospital members made huge improvements in patient safety and quality of care. From a baseline (2010) to 2013, hospitals significantly reduced hospital acquired conditions:

- 63.6% reduction of Catheter-Associated Urinary Tract Infections
- 31.5% improvement in Falls and Trauma
- 15.15% improvement in Pressure Ulcers Stages III and IV
- 61.5% reduction of Vascular Catheter-Associated Infections
- 63.6% improvement in the Ventilator-Associated Pneumonia Rate

**Hawaii is #1 in Nation for Long Term Care Facility Quality.** In 2013, Hawaii ranked higher than any other state in the quality of its nursing facilities, according to *U.S. News & World Report.*

“What this means for Hawaii’s families is that they’ve got some of the nation’s best options for the care of their loved ones. This validates the collaborative efforts throughout our state to share best practices.” -George W. Greene, Esq., President and CEO

Hawaii skilled nursing facilities joined a nationwide CMS Partnership to Improve Dementia Care in Nursing Homes. In 2013, Hawaii had the **lowest rate** of antipsychotic medication for dementia residents **in the nation** (11% down from 19%).

Other Quality highlights:

- Secured third year of Partnership for Patients contract. Increased membership to 21 hospitals.
- Conducted INTERACT II training at two pilot long term care facilities.
- Coached 16 hospital visits by the Hawaii Clinical Improvement Coach.
- Increased participation in Advancing Excellence in America’s Nursing Home Campaign to 28 facilities.
- Partnered with the QIO and Hawaii Long Term Care Association to convene the first Successful Transitions conference.
- Launched online Quality Calendar.
Emergency Services

Growth to 130 Healthcare Coalition Members

- Hospitals including critical access, specialty and government organizations
- Nursing Facilities, Assisted Living facilities and Type II ARCHs
- Home Care and Hospice providers
- Community Health Centers
- Dialysis providers
- Air and Ground Ambulance providers
- Hawaii Disaster Medical Assistance Team (Kalawao Rescue)
- Clinical Laboratories and Blood Banks
- Durable Medical Equipment suppliers

Met & Exceeded Federal Performance Standards

- Hospital participation 100% (85.2% national)
- Adopted NIMS 100% (87.1% national)
- Reporting of beds 100% (89.3% national)
- Communications 100% (91.8% national)
- Fatality Mgt. Plans 100% (68.6% national)
- Evacuation Plans 100% (79.8% national)
- Exercises 100% (77.9% national)
- Improvement Plans 100% (66.3% national)
- MOUs 100% (95.1% national)
HAH offered 34 free or reduced-rate educational opportunities for members in the 2013-2014 fiscal year, along with signature events offering opportunities for networking, sharing best practices and receiving updates from national healthcare leaders.

- Annual Meeting
- Awards & Scholarship Dinner
- Advocacy Day
- DME Education
- HIPAA Compliance Seminars
- Hospital OIG Education
- ICD-10 Coding Education
- Joint Commission Resources Custom Education Program
- Lunch and Learns
Community Health Needs Assessment

In July 2013, the results of the statewide Hawaii Hospitals Community Health Needs Assessment (CHNA) were rolled out at a joint HAH-Department of Health press conference. Every major media outlet attended, which resulted in coverage by more than 30 different media channels from Honolulu to Chicago.

In September through November, HAH co-hosted a series of eight meetings on three islands with the Department of Health and the Federal Reserve Bank of San Francisco. Meetings focused on local hospitals’ top community health priorities and brought together varied stakeholders to brainstorm solutions and commit resources and actions.

The State, County, and individual hospital reports can be found at www.HAH.org
HAH’s communications team works to elevate the positive image of Hawaii’s healthcare systems, correct media misperceptions, and highlight achievements of member facilities. This year HAH generated more than 48 local and national earned media placements, equating to tens of thousands of dollars in publicity value.

A new website launched at HAH.org in February, including a member job bank and community calendar.
Be a part of collaborations across the continuum of care throughout Hawaii.

Meet your peers in the industry.

HAH Member Committees:

- Regular Member Divisions (meet monthly)
  - Acute Care Leadership
  - Long Term Care Leadership
  - Home Care and Hospice Leadership (home health, hospice, and DME executives)
- Awards & Scholarship Committee
- Board (meets quarterly)
- Chief Financial Officer Committee (hospital CFOs)
- Community Health Needs Assessment Advisory Group
- Chief Nursing Officers Roundtable (hospital CNOs)
- Emergency Management Committee
- Finance Committee
- Government Relations Committee
- Hawaii Affinity Team
- Hawaii Healthcare Heroes Committee
- Long Term Care Reimbursement Committee
- Mental Health Task Force
- Neighbor Island Committee
- Patient Safety and Quality Committee
- Public Information Officer Working Group
- Transitions of Care Committee
HAH leveraged more than $78 million in direct monetary benefit for members this year.

$2.2 million cost savings from Partnership for Patients quality advances
$174,000 statewide quality improvement through Partnership for Patients
$9.5 million in additional federal funds through nursing facility sustainability program, drastically improving Medicaid reimbursement rates
$38.3 million in additional federal funds through hospital sustainability program
$10 million saved through defeat of legislatively mandated Caregiver training
$5 million saved through reform of Mental Health Discharge procedures
$350,000 for equivalent reimbursement for Telehealth services
$.5 million saved through defeat of new Healthcare Privacy legislation
$10 million saved through defeat of legislatively mandated Sepsis procedures
$1.1 million saved through defeat of facility-incurred costs for copying Medical Records
$1.5 million saved through defeat of legislatively mandated Emergency Services Patient Advocate
HAH represents the healthcare industry on more than 30 state and national committees and task forces.

### Hawaii
- American Organization of Nurse Executives (AONE)
- Chamber of Commerce of Hawaii Public Health Fund
- Chamber of Commerce Workplace Environment and Competitiveness
- Department of Health Healthcare Associated Infections Prevention
- Department of Health Stroke Task Force
- Governor’s Hawaii Healthcare Project Executive Committee
- HAH/Hawaii Long Term Care Association Collaborative
- Hawaii Action Coalition Steering Committee, Robert Wood Johnson Foundation Future of Nursing Campaign: Campaign for Action
- Hawaii Advisory Committee, Joyful Heart Foundation
- Hawaii Going Home Plus Stakeholder Group
- Hawaii Health Information Corporation Board
- Hawaii Healthcare Project: Steering Committee, Community Care Network, Workforce, and Multipayer Committees
- Hawaii State Center for Nursing Board
- Hawai‘i State Obesity Services Reimbursement Task Force
- Health Care Management Executive MBA Program Advisory Board, UH Shidler College of Business
- Healthcare Financial Management Association (HFMA)
- Honolulu City & County Ethics Commission
- JABSOM Advisory Council of Hospital CEOs
- Mountain-Pacific Quality Health Foundation Board
- Public Relations Society of America (PRSA)
- State Task Force on Alzheimer’s Disease and Related Dementias

### National
- AHA Regional Policy Board 9
- Affiliate State Health Care Association Executives, American Health Care Association
- American College of Healthcare Executives (ACHE)
- American Homecare’s State Leaders Council
- Association of University Programs in Health Administration (AUPHA)
- Council of State Home Care Associations
- Credentialing Committee, American Health Care Association
- Forum of State Associations, National Association of Home Care and Hospice
- Home Health POE Advisory Group, National Government Services, Inc. (NGS)
- Hospice POE Advisory Group, National Government Services, Inc. (NGS)
- Kidney Transplantation Committee, Organ Procurement Transplant Network (OPTN)/United Network for Organ Sharing (UNOS)
- National Association for Healthcare Quality (NAHQ)
- State Hospital Association Executive Forum
Leveraged National Resources

American Hospital Association

AHCA
American Health Care Association

NCAL
National Center for Assisted Living

Council of State Home Care Associations

American Association for Homecare
Caring that Feels Right at Home

Homecare & Hospice
National Association for Home Care & Hospice
The leading voice of healthcare since 1939