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Hawaii Skilled Nursing Centers Successfully Improving Quality Care

State Association celebrates member providers reaching national quality goals

Honolulu, HI – Today, the Healthcare Association of Hawaii (HAH) praised a group of long term care provider members for their achievement in reaching national quality goals set by its national association, the American Health Care Association and National Center for Assisted Living (AHCA/NCAL). Thirty-five HAH members met or exceeded at least one of four goals of the AHCA/NCAL's Quality Initiative, a national effort focused on reducing hospital readmissions, nursing staff turnover and antipsychotic medications, as well as increasing customer satisfaction.

- Aloha Nursing & Rehab Centre
- Ann Pearl Nursing Facility
- Arcadia Retirement Residence
- Avalon Care Center - Honolulu, LLC
- Convalescent Center of Honolulu
- Garden Isle Healthcare
- Hale Anuenue Restorative Care
- Hale Ho'ola Hamakua
- Hale Kupuna Heritage Home, LLC
- Hale Makua - Kahului
- Hale Nani Rehabilitation and Nursing Center
- Hale Ola Kino
- Harry And Jeanette Weinberg Care Center at Pohai Nani
- Hilo Medical Center
- Island Nursing Home
- Ka Punawai Ola
- Kahuku Medical Center
- Kona Community Hospital
- Kuakini Geriatric Care
- Kula Hospital
- Leahi Hospital
- Life Care Center of Hilo
- Life Care Center of Kona
- Liliha Healthcare Center
- Malama 'Ohana Nursing and Rehab Center
- Maluhia
- Maunalani Nursing and Rehabilitation Center

- Nuuanu Hale
- Oahu Care Facility
- Palolo Chinese Home
- Pearl City Nursing Home
- Pu'uwai 'O Makaha
- Samuel Mahelona Memorial Hospital
- The Queen's Medical Center
- Wahiawa General Hospital

Special congratulations to Hilo Medical Center and Hale Nani Rehabilitation and Nursing Center, who each achieved three of the quality goals.

“Organizations across Hawaii are focused on improving quality, but these providers have demonstrated an unparalleled commitment by meeting or exceeding these critically important goals,” said George Greene, President and CEO of the Healthcare Association of Hawaii. “These member organizations are setting the example for the rest of the state and the country on how to ensure quality care for our seniors and individuals with disabilities.”

Announced in February 2012, the AHCA/ NCAL Quality Initiative aims to further improve the lives of individuals receiving care in long term care centers by setting specific goals in four key areas.

For skilled nursing centers:

- safely reduce hospital readmissions within 30 days during a skilled nursing stay by 15 percent;
- increase staff stability by reducing nursing staff turnover by 15 percent;
- achieve customer satisfaction, as evidenced by having 90 percent of residents and families willing to recommend their center to others, and;
- safely reduce the off-label use of antipsychotics by 15 percent.

HAH members which achieved any of the goals of the Quality Initiative were identified through AHCA/ NCAL's Quality Initiative Recognition Program. Member centers that met these goals were identified using data from outside sources on readmissions and antipsychotic use, while national surveys were used to collect staff turnover and customer satisfaction data directly from members. Hawaii's achievers, as well as other achievers from across the country, will be honored at AHCA/ NCAL's upcoming Quality Symposium, taking place February 23-25, 2015, in Austin, Texas.

For more information about the AHCA/ NCAL Quality Initiative, please visit qualityinitiative.ahcancal.org.

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ABOUT HAH

The Healthcare Association of Hawaii's 140 member organizations include all of the acute care hospitals in Hawaii, the majority of skilled nursing facilities, all the Medicare-certified home health agencies, all hospices, durable medical equipment suppliers and

home infusion/pharmacies. Members represent healthcare providers from throughout the continuum including assisted living facilities, case management, air and ground ambulance, blood bank, dialysis, and more.

ABOUT AHCA/NCAL

The American Health Care Association and National Center for Assisted Living (AHCA/NCAL) represent more than 12,000 non-profit and proprietary skilled nursing centers, assisted living communities, sub-acute centers and homes for individuals with intellectual and development disabilities. By delivering solutions for quality care, AHCA/NCAL aims to improve the lives of the millions of frail, elderly and individuals with disabilities who receive long term or post-acute care in our member facilities each day. For more information, please visit www.ahca.org or www.ncal.org.