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Hawaii Nursing Home Earns National Award for Quality

Honolulu – Aloha Nursing and Rehab Centre in Kaneohe has been recognized as a 2016 recipient of the Bronze – Commitment to Quality Award for its dedication to improving the lives of residents through quality care.

The award marks the first time since 2009 that a Hawaii nursing home has received this distinction, which is conferred by the American Health Care Association and National Center for Assisted Living (AHCA/NCAL), the leading association for long term and post-acute care.

The program honors providers across the nation that have demonstrated their commitment to improving quality of care for seniors and persons with disabilities. The Bronze level award signifies that an organization has established essential performance elements such as vision and mission statements, and an assessment of customers’ expectations.

Bronze applicants must also demonstrate their ability to implement a performance improvement system. Trained examiners review each Bronze application to determine if the center has met the criteria. Only those organizations that receive a Bronze level award may apply for a Silver Award, and only Silver level awardees may apply for the top level Gold Award.

Corrine Ng, a certified nursing assistant with 27 years of service, will travel with Aloha’s leaders to Nashville, Tennessee and accept the award on behalf of the organization. The awards will be presented during AHCA/NCAL’s 67th Annual Convention and Exposition in October.

“It’s an honor to be recognized for the hard work and quality of care our team provides every day,” said Darrin Schadel, Aloha’s administrator. “We are committed to providing high-quality, person-centered care to our residents and their families. We will never stop improving.”

Implemented by AHCA/NCAL in 1996, the National Quality Award Program is centered on the core values and criteria of the Baldrige Performance Excellence Program, which is the foundation of the metric-based AHCA/NCAL Quality Initiative. The program assists providers of long term and post-acute care services in achieving their performance excellence goals.

“I applaud the women and men of Aloha for their commitment to improve quality care,” said the AHCA/NCAL National Quality Award Board of Overseers Chair Christine Boldt. “This award is the first step in a program that serves as an essential guide to performance excellence. I encourage them to continue their quality journey.”

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ABOUT the Healthcare Association of Hawaii
The Healthcare Association of Hawaii’s 180 member organizations include the acute care hospitals in Hawaii, the skilled nursing facilities, all of the Medicare-certified home health agencies, all hospices, all assisted living facilities, durable medical equipment suppliers and home infusion/pharmacies. Members represent healthcare providers from throughout the continuum including case management, air and ground ambulance, blood bank, dialysis, and more. For more information please visit www.hah.org. Like us on Facebook and follow us on Twitter @HealthcareHAH.

ABOUT AHCA/NCAL
The American Health Care Association and National Center for Assisted Living (AHCA/NCAL) represent more than 13,000 non-profit and proprietary skilled nursing centers, assisted living communities, sub-acute centers and homes for individuals with intellectual and developmental disabilities. By delivering solutions for quality care, AHCA/NCAL aims to improve the lives of the millions of frail, elderly and individuals with disabilities who receive long term or post-acute care in our member facilities each day. For more information, please visit www.ahca.org or www.ncal.org.